

**Registration due by April 30, 2019**

$40.00 CLMA or KEYPOCC members;

$80.00 Non-CLMA/KEYPOCC members

**Feel free to share this announcement with colleagues in your organization including POC Coordinators, nursing personnel, medical technologists, supervisors, and physician office personnel. Many organizations cover the cost for staff to attend this event, so consider submitting a request to your facility!**

**Complete this form & fax, e-mail, or mail to:**

**Christine McClure**  
2247 Todd Road, Aliquippa, PA 15001

**P: 412.209.7391 F: 412.209.7095**

**E-mail:** [**cmcclure@itxm.org**](mailto:cmcclure@itxm.org)

**Payment may be made by credit card at the event – but please register before April 30th so we can plan lunch and breaks!**

## Registration Info:

Western Pennsylvania Chapter

Christine McClure - CLMA

2247 Todd Road

Aliquippa, PA 15001

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**Tuesday May 7, 2019**

Regional Learning Alliance

850 Cranberry Woods Drive

Cranberry Township, PA 16066

[www.theRLA.org](http://www.theRLA.org)

724.741.1000



Spring Training

For Lab Professionals

Become an All-Star!

Name:

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Organization:

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Zip:

Phone:

E-mail:

\_\_\_\_\_\_ $40.00 CLMA/KEYPOCC Members

\_\_\_\_\_\_ $75.00 Non Members

Check payable to Western PA CLMA

***Includes lunch and breaks!***

**If you plan on paying at the door, please also register by call, fax, or email.**

**3:45-4:30pm: Prizes and Final Session:**

***Manager’s Roundtable Discussion***

**MSA Auditorium**

***What issues are on your mind?***

*Email your topics/questions prior to the event to* [*john.kleinhample@stclair.org*](mailto:john.kleinhample@stclair.org) *and we’ll try to include them in the discussion.*

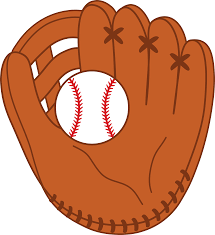
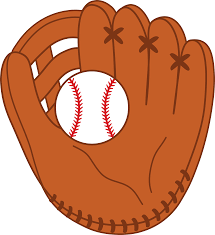
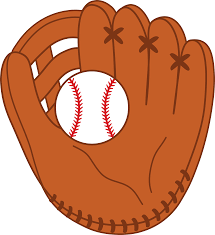
*A panel of your colleagues will lead this interactive discussion on the hot topics of the day!*

*Audience participation is encouraged!*

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If traveling to the event, several hotel options are available within minutes of the RLA venue and can be found by exploring “hotels zip code 16066” on any search engine.

**11:15am – 12:15pm: General Session:**

***Staff Recruitment and Retention***

**Annette Marney**

**You’re Hired**

**MSA Auditorium**

***12:15 – 1:30pm: Vendor Exhibits/Lunch***

**1:30 - 2:30pm: Breakout Sessions, Choose:**

***I. Standardizing Point of Care Testing and Harmonizing Workflows Between Hospitals and Ambulatory Locations***

**Jeanne Mumford, MT(ASCP)**

**Pathology Manager, Johns Hopkins Hospital**

**MSA Auditorium**

***II. Quality Management Systems***

**Luci M. Berte, MA, MT(ASCP),SBB, DLM, CQA(ASQ)**

**President, Laboratories Made Better!**

**Sponsored by: Bio-Rad laboratories**

**Classroom 1121**

***2:30 – 2:45pm: Vendor Exhibits***

**2:45 – 3:45pm: Breakout Sessions, Choose:**

***I. Cost of Quality in the Laboratory***

**Leonard Dunikoski, PhD., DABCC**

**Clinical Consultant/Trainer, BD Life Sciences**

**Sponsored by: BD**

**MSA Auditorium**

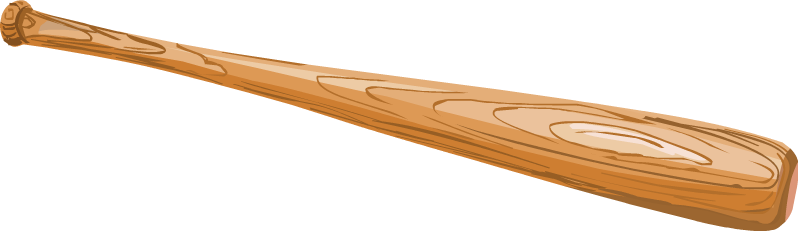
***II. High Sensitivity Troponin Analysis***

**Carl Ostrowski, RN, BSN, MT(ASCP)**

**Medical Scientific Liaison, Roche Diagnostics**

**Sponsored by: Roche Diagnostics**

**Classroom 1121**

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# Agenda:

***7:30 - 8:00am:***

***Registration/ Breakfast/ Vendor Exhibits***

**8:00am: Welcome Remarks**

**8:15 – 10:15am**: **Opening Session:**

***Behind the Manager’s Closed Door – Lessons in Managerial Leadership***

**Lee Hubert, MBA-SPHR**

**Voltage Leadership Consulting**

*Lee is a laboratory leadership trainer and has presented at presented at conferences throughout the country. He will give a primer on how to grow and develop staff to make them successful. His presentation touches on practical tips and tools on coaching people, resolving conflict, and erasing drama.*

***All attendees will receive a copy of Lee’s workbook that complements the session.***

**MSA Auditorium**

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***10:15 – 11:15am: Vendor Exhibits***

***See any board member at today’s event to learn more about CLMA membership!***

***Thank you for attending!***

***Our vendor-partners’ sponsorship is vital to the success of this annual conference. Please take the time to visit and network with these valued colleagues.***

***PRIZE DRAWINGS!***

***Visit each booth; have a rep initial your Vendor Map included in your packet; return your completed sheet to the registration table.***

***Prize drawings will be held at 3:45pm.***